



*Comparison of Home Care Services in The Case of Germany and Turkey:  
A Qualitative Research*

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ABSTRACT

With the increase in the need for care services, the demand for home care services has increased. In this study, home care services in Germany, where most of the Turkish origin people abroad live, and Turkey, which integrate the home care system with the care insurance were examined. The research was conducted using a semi-structured interview form with home care service managers in Germany (n=10) and Turkey (n=13). Interviewees in Germany stated that there is intense competition in the marketing process in the delivery of home care services, it is difficult to implement care plans and standards, insurance companies are focused on reducing costs, and bureaucratic procedures are focused on during the audit process. In Turkey, the management of health and social care practices by different institutions, the lack of supervision in home care services, and the inadequate regulatory practices of unfair competition are stated as the main problems. While there is no consensus on many issues such as the definition and scope of home care services in Turkey, this has not been stated as a problem in Germany.

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